



## Notification of Late Arrival

### **Attention Parents/Guardians:**

To provide parents and patients with the best quality of care, patients that arrive to the office late or notify the office that they will be late may experience a longer wait time than usual or may need to be cancelled and rescheduled for another date/time/provider.

To avoid late arrivals, parents should attempt to arrive at least 15 minutes prior to their appointment time to allow the front office to check in and triage the patient.

Your understanding in this matter is appreciated. If you have any questions or concerns, please contact the practice manager at 210-541-8281 ext. 225.

Sincerely,

The Developmental Team