

BILLING AND PAYMENT POLICY

Regional Billing Office: 800-463-6628

This information is provided to help you understand our billing and payment policies. Please feel free to stop by our office or call us direct at 206-386-6300, should you have any additional questions or concerns.

INSURANCE COVERAGE

We will bill your insurance coverage if the appropriate insurance information is provided. We are contracted with many different plans. It is the patient's responsibility to determine if we are an in-network or out-of-network provider with their insurance plan. You may use our tax ID number, 650896456, to verify with your insurance company that we are an in-network provider.

Your insurance company will be billed and will reimburse us to the extent of your benefits. Your insurance company will inform you of any residual balance due to our office. We will send you a statement upon receipt and processing of your insurance company's Explanation of Benefits, if there is a balance due.

We do not bill attorneys or wait for settlement regarding any legal dispute. Our 30 day payment policy applies or payment arrangements can be made with our business office.

If you currently do not have insurance coverage, payment is due at the time of service. A 20% discount is applied to services in which payment in full is received at time of service. We accept cash, personal checks, Visa, MasterCard and American Express.

MEDICARE

Those patients covered by Medicare need to sign an authorization permitting us to bill Medicare. Our physicians accept Medicare assignment which means the payment from Medicare will be sent directly to us. We will bill your secondary insurance, provided we have the appropriate information.

MEDICAID

Patients receiving medical care through the Medicaid card system (Welfare/DSHS) should be certain that we have received an up-to-date copy of your card. If we do not have a current copy of your card, it may be necessary for your examination to be rescheduled.

LABOR AND INDUSTRIES

It is essential that we have the claim number, date of injury and employer information at the time of injury and an injury description for those patients covered under Labor & Industries.

PAYMENT POLICIES

Charges not paid at the time of service are due within thirty days after the first billing. A \$25 charge will be applied to your account for NSF checks. An interest charge of 1% per month will be applied to all accounts which are at a 60 day billing status.

We understand that patients may experience financial problems occasionally. If you need to arrange an extended payment plan, please contact our Business Office to assist you at 800-463-6628.

Again, please feel free to ask any questions you may have regarding these policies. We are happy to help!