

ACCESSING YOUR VIRTUAL TELEHEALTH CLINIC VISIT USING A COMPUTER WEB BROWSER

From the Web Browser on a PC/Mac Computer

ACCOUNT SET UP

Once scheduled, you will receive an appointment confirmation email.

When accessing the application from the link within the email confirmation for the first time, you will be prompted to reset your password.

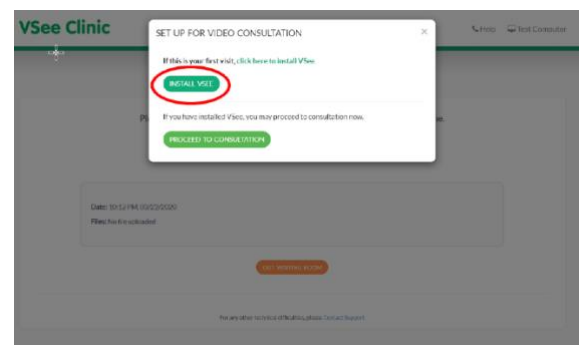
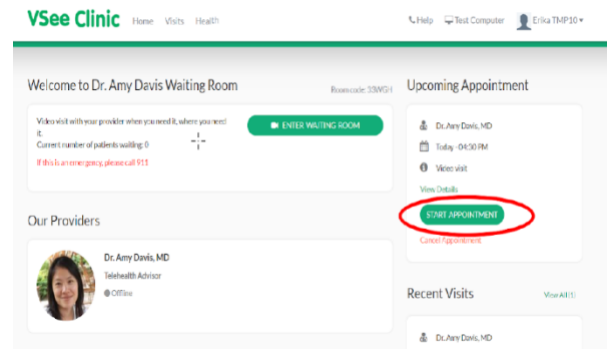
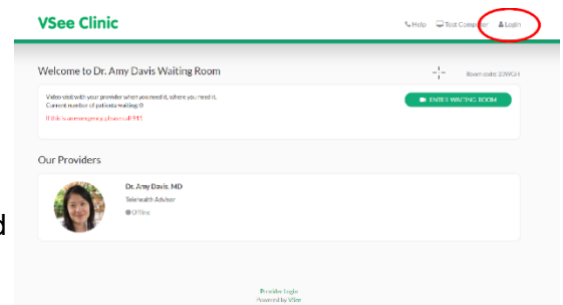
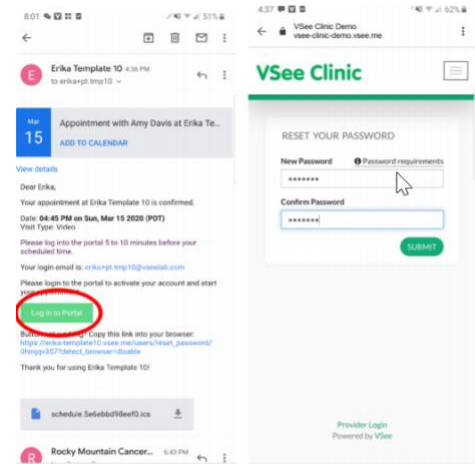
- You can always use the “Forgot Password” feature on the login page.

Login and Start Appointment

- Click on the link in your appointment email confirmation to enter your provider’s virtual waiting room.
- Select **Login** located in the upper right-hand corner
- Log in using your email address and the password created during account set up.
- Click on **START APPOINTMENT**.

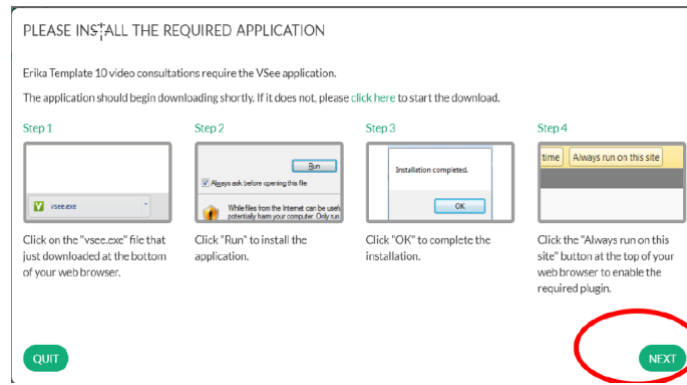
Please note: This button is not enabled until 15 minutes prior to your appointment start time.

- If this is the first time you are using the application on a computer to see your provider, choose **INSTALL VSEE**.

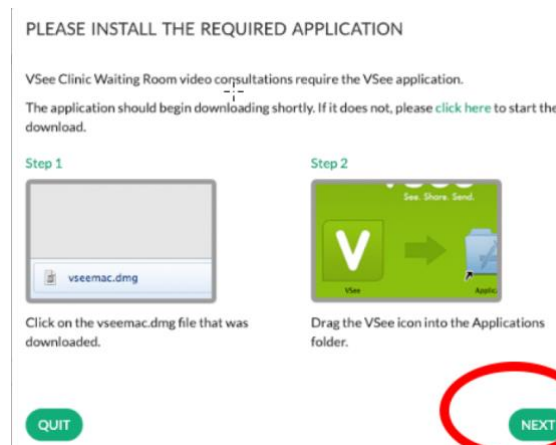


ACCESSING YOUR VIRTUAL TELEHEALTH CLINIC VISIT USING A COMPUTER WEB BROWSER

5a. For Windows computers, follow the instructions to install VSee application. When completed, click NEXT to launch the application.



5b. For Macs, follow the instructions to install VSee Messenger application. When completed, click NEXT to launch the application.



6. Launch the application and wait for the provider to join the video conference.

- When the provider initiates the video from their end, you will receive an inbound call on your device.
- Click ANSWER to let the provider enter.

